

Appendix II

Social Care ID Card

From: Jon Day <Jon.Day@SocialCare.Wales>
Received: Dydd Mercher, 15 Ebrill 2020 15:51
To: Jon Day <Jon.Day@SocialCare.Wales>
Subject: Social Care Worker Card

Dear colleague

Social care worker card

During this unprecedented time of crisis, you and your colleagues have a key role in supporting individuals in every community in Wales, and it is important you can focus as much as possible on the fantastic work you all do.

To help you get the recognition you deserve, we have developed a social care worker card for people working in social care in Wales. This is being sent out firstly to all those registered with Social Care Wales.

This is not a registration card, but a card that identifies relevant workers as someone who works in social care and is a key worker in helping fight this pandemic.

As we want all social care workers to potentially benefit from this card as soon as possible, we are supplying it in two formats – digital and hard copy.

We have sent this letter to all Directors of Social Services, Responsible Individuals, Heads of Services as well as Registered Managers and we would be grateful for your support in helping us distribute the card to social care workers in your organisation or through commissioned services who may not be registered with us. This may include, but not limited to:

- Social work support workers
- Shared lives support workers
- Foster carers
- Personal assistants.

The digital version can be downloaded immediately, using an Apple or Android smartphone (instructions are on the following page). A plastic card is currently being produced and will be available to registered social care workers within a month. The digital and plastic cards will be valid until 31 March 2021.

You can help us by forwarding this e-mail to social care workers or providers within your employment and not registered with us, so that they can access the instructions for downloading a digital card. If any of your unregistered workers need a hard copy of the card, please let us know the total number of cards you require, and we will post them to you within the next three weeks. Please e-mail iwqueries@socialcare.wales with details of how many you need and where they should be sent.

As this communication has been sent to a range of people, it would be helpful if you could identify someone to coordinate any response in your organisation for a hard copy of the card to avoid duplicate requests being made.

Please be aware that the digital and hard copies of the card must not be used by anyone else. We would recommend that the card is used alongside a form of photo ID, such as a driving licence or a workplace pass. This will allow organisations to verify workers' identity, if necessary.

Working alongside the Welsh Government, we have communicated with the police, Transport for Wales, bus companies and retail representatives, raising their awareness of the new card and encouraging them to formally recognise it. We hope it will provide social care key workers with useful benefits to help make things a little easier at this time when so much is being expected of them.

Social care workers are doing excellent work at a particularly difficult time. This is something we recognise and appreciate greatly. It is also appreciated by the Welsh Government, as you can see from this letter from the Minister and Deputy Minister for Health and Social Services:

<https://gov.wales/minister-and-deputy-minister-health-and-social-services-letter-social-care-staff>

Thank you for all your fantastic work and stay safe.

Mick Giannasi CBE

Chair, Social Care Wales

Sue Evans

Chief Executive, Social Care Wales

How to add your social care worker card to the wallet on your smartphone (iPhone or Android)

How to add the card to your Apple Wallet

1. Click on the link below or scan the QR Code
2. This will take you to a sign-up page, where you need to enter your full name and e-mail address
3. Press 'Join'. You will then see the image of your card on your phone screen
4. Tap 'Add' on the top right corner to get your personalised pass and add to your wallet
5. Open your wallet and you'll see the pass.

How to add the card to your Google Wallet

1. Click on the link below or scan the QR Code
2. This will take you to a sign-up page, where you need to enter your full name and e-mail address
3. Press 'Join'. You will then see the image of your card on your phone screen
4. Tap 'Yes, I have a Wallet App' to add your pass to your wallet. The pass will be imported to your wallet automatically
5. Open your wallet and you'll see the pass.

<https://pub1.pskt.io/c/0r59q5>



Jon Day

Cyfarwyddwr Cynhorthwyol y Gweithlu / Assistant Director Workforce



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